Area Agency on Aging 1-B
Advisory Council Meeting
Wednesday, October 21, 2015 9:30 a.m.
29100 Northwestern Highway, Ste. 400, Southfield

MINUTES

Members Present:	Gloria Edwards	Dan Sier, Chairperson
	Steve Faine	Joesph Sucher
	Aaron Goldsmith	Mark Swanson
	Catherine Martin (phone)	Sue-Anne Sweeney
	Floreine Mentel	SaraMarie Watson (phone)
	Theresa Monsour	Tom Zaremba
	Andrea Plevek	
Members Absent:	Dennis Griffin	Blanca Mares
	Travis Kelly	Scott Turske
Staff Present:	Tina Abbate Marzolf, CEO	Ann Langford
	Sara Ahlers	Jim McGuire
	Cathy Backos	Erika Morgan
	Marie Baloga	Laura Wilson
Guests Present:	Caitlin Merz, Student Intern	
	Natalie Novello, Student Intern	
	Patricia Zawadzki, Oakland County	

I. Call to Order and Roll Call

Dan Sier, Chairperson, called the meeting to order at 9:35 a.m. Roll was called and a quorum was present.

II. Introductions

Ann Langford, Director of Community and Business Advancement, introduced Caitlin Merz, student intern.

Tina Abbate Marzolf, Chief Executive Officer, introduced Patricia Zawadzki, Advisory Council Coordinator for Oakland County.

III. Call to the Public

None

IV. Minutes of the June 17, 2015 Advisory Council Meeting

The minutes of the June 17, 2015 Advisory Council meeting were presented. Tom Zaremba requested revising the number of representative's offices he visited in preparation for Older Michiganian's Day, from 45 to 30.

ACTION: It was moved by Andrea Plevek, and supported by Steve Faine, to approve the minutes of the June 17, 2015, Advisory Council meeting as revised. Motion carried unanimously.

V. Minutes of the April 24, June 26, and July 24, 2015 Board of Directors Meetings

Minutes of the April 24, June 26, and July 24, 2015 Board of Directors meeting were provided as information.

VI. Michigan Senior Advocates Council (MSAC) Report

Joseph Sucher presented the MSAC Report. Older Michiganian's Day will be held on May 11, 2016. MSAC adopted a position on the newly proposed road funding solution. Copies of the report are available from Joseph. Tina Abbate Marzolf noted that business cards will be ordered for new Advisory Council members.

VII. Executive Report

Tina Abbate Marzolf thanked everyone who volunteered at the annual AAA 1-B Caregiver Expo last Saturday.

Tina reported that she was the keynote speaker at the Southeastern Association of AAAs (SE4A) Conference in Savannah, Georgia on October 13. She discussed operations and technologies used at the AAA 1-B and learned a lot about how Area Agencies on Aging operate in the south.

Tina reported that updates to the agency corporate goals will be sent quarterly. She wants to decrease the number of metrics the Board and Governance Committees review so they can be more focused when implementing initiatives.

Tina added that reconciliation for FY 2009-2013 is complete. The agency was within $109,000 of its worst-case-scenario goal.

Tina reported that the state is holding a workgroup meeting to discuss super-complex, high-cost clients. The state is issuing a contract amendment on Friday, which will include a risk pool option for these high-cost clients.

VIII. Advisory Council Membership

Tina Abbate Marzolf announced new appointments and re-appointments to the Advisory Council.

IX. Caregiver Technology Study Committee

Jim McGuire presented an overview of the caregiver technology study. The committee looked at clients' biggest needs and chose the best technologies to

address those needs. Each committee member chose 3 to 7 technologies to research. Jim recognized Floreine Mentel for single-handedly raising the funds for this study. He handed out copies of the booklet with the committee's findings. The group discussed distribution possibilities.

X. MI Choice Hospitalization Reduction Demonstration Project

Jim McGuire presented a report on the MI Choice Hospitalization Reduction Demonstration Project. The study is funded by Blue Cross Blue Shield of Michigan. The AAA 1-B performed a study a few years ago that showed a high rate of hospital readmissions among MI Choice participants. The study revealed a technology created by Care at Hand to help reduce hospital readmissions. Care at Hand developed a series of questions to ask participants so intervention can be made if necessary. The AAA 1-B is currently testing an adapted version of this program for MI Choice participants. Natalie Novello, Student Intern, presented her findings during 30-day calls to participants.

XI. NCQA Learning Collaborative

The National Committee for Quality Assurance (NCQA) launched a national collaborative to revise their standards and test them out. Erika Morgan reported that the AAA 1-B has been selected to participate in this pilot program. It is an 18-month project and the agency is currently working on its self-assessment. Next month the AAA 1-B will be meeting in Virginia with other program participants.

XII. Participant Satisfaction Survey Results

Marie Baloga presented an overview of the Participant Satisfaction Survey results. The action plan for 2016 will focus on the two lowest scores. A Service and Authorization Center has also been put in place. They are working with the Community and Business Advancement department to get services in place and address service issues.

XIII. Member Information Exchange

Floreine Mentel asked if there are transportation options for all counties. Marie Baloga suggested discussing the subject at a future meeting. Tom Zaremba suggested reaching out to the American Cancer Society.

Jim McGuire announced a free workshop on Creating Age Friendly Communities on November 4, 2015 in Pontiac. He will email the flyer to the group.

Gloria Edwards announced an Older Adult Health Education workshop in Ann Arbor on October 24, 2015. The flyer will be emailed to the group.

XIV. Adjournment

ACTION: Steve Faine moved, supported by Floreine Mentel, to adjourn the meeting. Motion carried unanimously.

Dan Sier, Chairperson, adjourned the meeting at 11:37 a.m.

Respectfully submitted,

Laura Wilson, Recorder

Minutes approved as written:

Dan Sier, Chairperson

Date